



VACANCY ANNOUNCEMENT 36

Date: 03/10/2013



ANNOUNCEMENT NUMBER: 36

OPEN TO: All Interested Candidates.

POSITION: Computer Management Assistant, LES-8⁽¹⁾; FP-6⁽²⁾

OPENING DATE: March 10, 2013

CLOSING DATE: March 24, 2013

WORK HOURS: Full-time; 40 hours/week.

SALARY: (1) Mission Policy is to hire LES employees at step 1 of the grade. The current annual salary for an LES-8, step 1 is L.E. 83,894.

(2) Actual FP grade and salary will be determined by the US Department of State.

Notes: All ordinarily resident applicants must have the required work and/or residency permits to be eligible for consideration.

Best qualified displaced/RIFed employees will receive priority *consideration* if no US Citizens, family members or veterans apply.

The US Embassy in Cairo is seeking an individual for the position of Computer Management Assistant in the Corps of Engineers Office.

BASIC FUNCTION OF POSITION

The incumbent provides technical support to all Egypt Area Office, U.S. Army Corps of Engineers offices this to include the Egypt Area Office both in Egypt and outside Egypt in the area of Information Technology and



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Communication. The incumbent resolves hardware problems and software problems for applications such as: MS Office, MS Exchange, Outlook, CAD, Primavera, Adobe Acrobat, etc. Provides IT support services in systems administration by coordination with our Home office and other field offices. Provides customer support to 50 plus employees, network services, and solving internet connections problems. Responsible for technical coordination of the installation, testing, operation, troubleshooting of network systems and maintenance of the IT hardware and software system. Provides administration support through data input and review on the RMS system (Resident Management System), and provide other administrative support as needed. Identifies short and long term Office IT requirements. Understands DOD firewalls and VPN. Runs regular RMS reports. Provides project photos, runs LIR reports. Files photos, backs up systems, add some admin functions. Drives to all job sites (no drivers).

QUALIFICATIONS REQUIRED

NOTE: All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

1. Completion of a University degree in Computer Science, Information Technology, or IT equivalent field is required.
2. Three years of experience in IT/communications is required.
3. Level III (good working knowledge) in speaking and writing English is required. Level IV (fluent) in Arabic is required.

SELECTION PROCESS

When equally qualified, US Citizen Eligible Family Members (EFMs) and U.S. veterans will be given preference. Therefore, it is essential that the candidate address the required qualifications above in the application.

ADDITIONAL SELECTION CRITERIA

1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.



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2. Current employees serving a probationary period are not eligible to apply for advertised positions.
3. Currently employed US Citizen EFMs who hold an FMA appointment are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
4. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.

TO APPLY

Interested applicants for this position must submit the following or the application will not be considered:

1. The Universal Application for Employment (UAE) DS-174 (link to instructions and applications: <http://egypt.usembassy.gov/hr.html>)
2. Candidates must provide in the application or (DS-174) names of family members working in the Mission.
3. Candidates who claim US Veterans preference must provide a copy of their Form DD-214 with their application or the preference will not be applied.
4. (Optional): Any other documentation (e.g., essays, certificates, awards, copies of degrees earned) that addresses the qualification requirements of the position as listed above.

SUBMIT APPLICATION TO

Human Resources Office
Attention: Neveen Elias or Lamiaa Hafez
U.S. Embassy, Cairo
8, Kamal El Din Salah Street, Garden City

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Email:cairojobs@state.gov

"Mission policy prohibits pre-selection of applicants."


DEFINITIONS

1. AEFM: A type of EFM that is eligible for direct hire employment on either a Family Member Appointment (FMA) or Temporary Appointment (TEMP) provided s/he meets all of the following criteria:

- US citizen;
- Spouse or dependent who is at least age 18;
- Listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed at a US Foreign Service post or establishment abroad with a USG agency that is under COM authority;
- Is resident at the sponsoring employee's or uniform service member's post of assignment abroad, approved safehaven abroad, or alternate safehaven abroad;
- and
- Does not receive a USG annuity or pension based on a career in the US Civil, Foreign, or uniform services.

2. EFM: Family Members at least age 18 listed on the travel orders of a Foreign of Civil Service or uniformed service member permanently assigned to or stationed to a US Foreign Service post or establishment abroad with a USG agency that is under COM authority who do not meet the definition of AEFM above.

3. Member of Household: A MOH is a person who: 1) Has accompanied, but is not/not on the travel orders of a U.S. citizen Foreign or Civil Service employee or uniform service member permanently assigned to or stationed at a U.S. Foreign service post or establishment abroad; 2) Has been declared by the sponsoring employee to the Chief of Mission as part of his/her household; and 3) Resides at post with the sponsoring employee.

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4. Ordinarily Resident (OR): A citizen of the host country or a citizen of another country who has shifted the main residency focus to the host country and has the required work and/or residency permits for employment in country.

5. Not-Ordinarily Resident (NOR): Typically NORs are US Citizen EFMs and EFMs of FS, GS, and uniformed service members who are eligible for employment under an American USG pay plan, on the travel orders and under Chief of Mission authority, or other personnel having diplomatic privileges and immunities.

CLOSING DATE FOR THIS POSITION: March 24, 2013

The US Mission in Cairo provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.